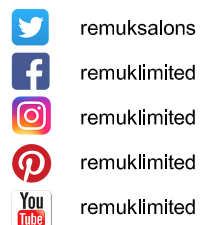


Steam Machine
02065
Edition 1-2018



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Made in Britain 



Steam Machine
02065
Edition 1-2018

Product Name: Steam Machine

Product Type: Mobile Treatment Machine

Product Codes:

- 02065 - Steam Machine - Mobile

Standard Equipment:

- Timer
- High / low steam control
- Height adjustable pole (mobile)
- Rapid warm up
- Control over treatment time and steam heat intensity
- Control panel incorporating colouring, perming, treatment recommendations
- High capacity water bottle

Optional Equipment:

- N/A

Main Construction:

- **Hood:** Injection moulded polycarbonate shell.
- COHS approved electrical components internally.
- Complies with all CE regulations.
- **Pole:** Chrome plated pole with ABS base and castors.

Finish:

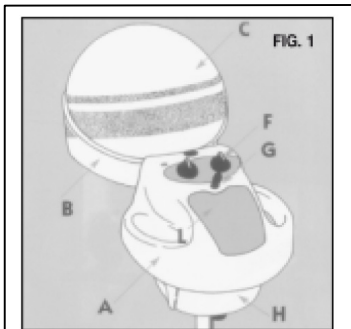
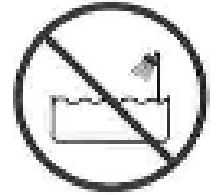
- Black only with blue tinted steam dome.
- Chrome plated pole with textured black painted steel base

Features:

- High/low Steam Control
- Rapid warm up
- Large 6 leg mobile base
- Blue tinted hood
- Choice of 9 automatic programmes or manual



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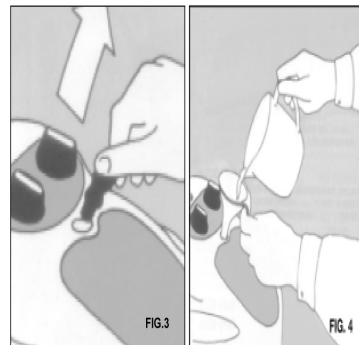


A: Body
B: Ring
C: Hood
F: Controls
G: Water Filler
H: Drain Bottle

INSTALLATION:

Initially, the Steamer should be checked carefully for any transit damage. Please also check that the voltage shown on the rating plate (situated on the underside of the unit) matches that of your supply. If in doubt, consult a local electrical contractor, approved service engineer (see list enclosed) or REM Service Department direct (Tel. 01282 619977), before proceeding further. Although a suitable three-pin plug is already fitted, it should be noted that, in the event of replacement, this must be fused at 5 amps only. (The maximum loading of the Steamer does not exceed 800 Watts). If, at any time, the mains supply lead is damaged, it must be replaced immediately. **DO NOT ATTEMPT TO USE UNTIL THIS WORK IS CARRIED OUT BY A SUITABLE CONTRACTOR, OR ENGINEER, AS PREVIOUSLY MENTIONED.** Inclusion of a 'Residual Current Device (RCD)', with a rated residual operating current not exceeding 30mA, in the mains circuitry of the Salon, will ensure extra safety and protection. (Again, 'expert' advice should be sought).

Warning: Do not attempt to gain access to the unit, or remove parts (other than those described in the Operating Instructions), without first disconnecting the unit from the mains supply. In any event, experienced personnel only, should carry out essential repairs. Pets and children must be kept well away from the Steamer whilst in use and any spillages cleared up with the unit fully disconnected.



Filling with Water

- First, switch off the machine. Remove filter cap and pour water (approx. 500ml) in the kettle using the jug and funnel provided. To achieve a better technical result and ensure longer service life of the machine, you are recommended to use distilled water. When you have filled the boiler unit up, put the cap back on.(Fig 3 & 4)

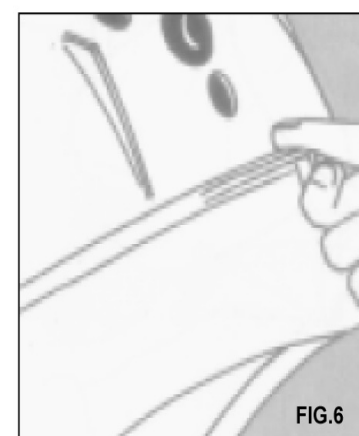
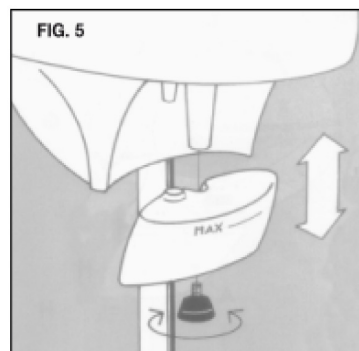
Drain Bottle

- Check that the container for collecting condensate is not too full; make sure to empty it out regularly. Periodically check that the condensate in the hood is always free to drain away as it should and thus prevent any drops of condensate dripping on the customer. (Fig. 5)

Adjusting the Hood

- In order to adjust the hood, use the arms situated on the front of the hood ensuring maximum comfort. (Fig. 6)

WARNING: PLEASE NOTE THE MAXIMUM WATER LEVEL MARK ON THE RESERVOIR BOTTLE AND ALSO BEAR IN MIND THAT THIS ITEM WILL GET VERY HOT DURING OPERATION.



OPERATING INSTRUCTIONS:

Programming Working Time

- Set the working time from 0 to 60 minutes by turning the timer knob clockwise. When the time has elapsed, the knob returns automatically to the "0" position. To turn off the machine during operation, you can turn the knob anti-clockwise to take it back to "0" until it clicks.

Programming of Quantity and Temperature of Steam

- Set the knob of the electronic thermostat on the graduated scale 1 to 10. To obtain steam output in the shortest time possible, set the knob of the thermostat to 10.
- When the steam starts coming out, set the desired temperature and rate of delivery

Controls on Functions

- When the green warning light is lit up, it indicates that the vaporizer is in operation. The yellow warning light lit up indicates that the water in the boiler unit is insufficient. Make sure that the apparatus is switched off when you fill up the boiler unit (see "Filling with Water")

Attention

- Never use this machine in a bathroom or near water container in bath tubs, sinks or other containers.
- For replacement of internal parts or in case of damage to the power cord, contact manufacturer or service centre, or similar qualified personnel.
- The appliance is not to be used by children or person with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction. Children being supervised should not play with the appliance.

WARNING:

A diffuser (black part) is taped in place during transit under the hood. Remove the tape and ensure the diffuser remains in place. Removal of the diffuser could result in both damage to the unit and cause harm to the user.

CLEANING:

Externally a non-spirit based and non-scouring type cleaner is advisable to remove lacquers and dust films, and restore the clarity of the visor. Internally, this machine should be cleaned by a suitable Service Engineer of your choice, at approximately 6 month intervals. However, during the "warranty or guarantee" period, which covers 12 months from the date of purchase, only REM authorised Service Engineers may carry out this work. Furthermore, only such personnel may attend to faults and / or breaks downs of any type during that same period.

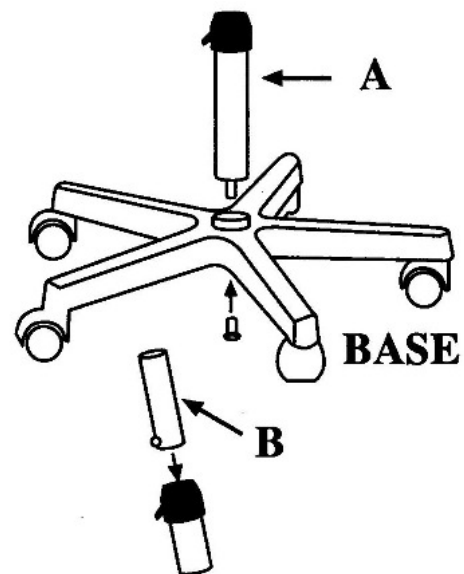
N.B. Cleaning only, is totally chargeable at the discretion of the Service Engineer, whether inside the Warranty / Guarantee period, or not.

DATA:

Serial No.:

Voltage:

Steam Machine - Mobile Base
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WARNING – Please read these instructions thoroughly before attempting assembly.

INSTRUCTION FOR USE OF SPRING COLUMN (2 PIECE DRYER POLE)

1. Fix Spring Column 'A' (Lower Pole) to Base, using Setscrew & Washer supplied. (N.B. please ensure setscrew is tightened sufficiently to avoid any rattling noises being transferred through the pole when the Dryer is in use.)
2. Check wing nut is loose on Spring Column 'A'.
3. Place tube 'B' into Spring Column 'A' (notched end downwards enabling notch to fit via special groove in plastic moulding on Lower pole). Assert only enough pressure to ensure that notch has gone below moulding, allowing partial turn of the Upper Pole in either direction, to lock in place. Release pressure leaving both tubes fixed together.
4. **DO NOT DEPRESS TUBE 'B' AGAINST SPRING LOADING AT THIS STAGE.**
5. Place Hair Dryer or other appliance on tube 'B', the weight of which will automatically depress tube to a counter-balance (or 'floating') situation.
6. Tighten Wing-Nut on Lower Pole when appliance has been set at correct height.

DO NOT UNSCREW THE WING NUT IF THE DRYER OR OTHER APPLIANCE IS NOT ON THE POLE ASSEMBLY. IF DISMANTLING, ENSURE WING NUT IS TIGHT BEFORE REMOVING APPLIANCE FROM POLE. USE ONE HAND TO BLOCK UPWARD MOVEMENT OF UPPER TUBE WHILST SLOWLY RELEASING WING-NUT. ALLOW SPRING MOVEMENT TO UNLOAD UPPER TUBE GRADUALLY UNTIL PRESSURE CEASES. RELEASE UPPER TUBE BY TURNING UNTIL NOTCH LINES UP WITH GROOVE IN PLASTIC MOULDING AND CAN BE LIFTED CLEAR.

WARNING!! ENSURE FACE AND OTHER PARTS OF BODY ARE WELL CLEAR WHEN CARRYING OUT THE ABOVE.

N.B. The spring mechanism can cause damage or injury if not used with care. No liability can be accepted in respect of any incident arising out of mis-use or incorrect handling.

Fabrics:

DECLARATION OF CONFORMITY OF CERTAIN FIRE RETARDANCY STANDARDS.

BS 7176 is the British Standard which specifies the requirements for the resistance to ignition of upholstered furniture manufactured for seating or similar usage, but excluding use on domestic furniture or transport seating. Tests have been carried out on all REM products and fabrics in accordance to BS EN 1021-1: 2006 and BS EN 1021-2: 2006 which satisfy the performance requirements of Low Hazard Category of BS 7176 (resistance to ignition sources: Smouldering Cigarette and Match Flame Equivalent).

Typical examples of furniture that are required to meet the Low Hazard Category are Schools, Colleges, Offices, and Day Centres.

All of the cloths the REM swatch are available on the majority of REM products and meet the Medium Hazard Category (Public Buildings, Restaurants, Hotel Bedrooms, Hospitals etc) of BS 7176 which is similar to the above but also includes the Ignition Source 5 test of BS 5852: 2006.

It should be noted also, that whilst the test levels for the various hazard categories are set after careful consideration of the particular end-user environments involved, they are not intended to reflect the behaviour of the upholstery in a fully developed fire. A label is available for use on items produced in accordance with this standard, although there is no legal requirement to attach said label. These can be supplied on request at the time of ordering (printed to suit Low and Medium Hazard Only).

All products are subject to availability. REM reserves the right, without further notice, to alter the material specification of our products, if necessary to provide the highest levels of product quality.

Laminate:

Each laminate shown in the REM swatch has been carefully selected from the Polyrey, Wilsonart & Egger Quality Collections of high pressure laminates (HPL). They can all be postformed (with the exception of Alu Brosse), and are suitable for commercial use. Please note that Matt Black has a tendency to fine scratching and finger marks when applied to horizontal working surfaces.

REM has made every effort to ensure that the Laminates presented in our swatch book are as the original. All products are subject to availability. REM reserves the right, without further notice, to alter the material specification of our products, if necessary to provide the highest levels of product quality.

Please ensure that you discuss any queries with our technical staff. For more colour ideas visit www.rem.co.uk.

NOTE

REM declines all responsibility for any injury to persons or damage to property caused by installation or assembly that has not been carried out in compliance with the general warnings, and the installation instructions of the pole/base and/or wall arm. REM declines all responsibility for any injury to persons or damage to property caused by installation or assembly carried out by non-qualified persons. REM declines all responsibility for injury or damage resulting from the unsuitability of the wall for the wall hood processor and arm only.

Environmental Protection



The crossed-out wheeled bin symbol which you will find on the Rating Plate attached to your product, or appearing in the Assembly/Operating Instructions, signifies an obligation by you as purchaser or owner, to dispose of the equipment in accordance with the European Directive 2002/96/EC. This is a statutory instrument commonly known as the 'WEEE Regulations', which effectively requires you to carry out disposals of all Electrical and Electronic Equipment separately from your usual waste facilities. Specialist waste controls, designated by the Government (or Local Authorities) are to be made available to prevent potentially harmful substances affecting the environment and causing a possible human/animal health risk.

More detailed information is available from your local Environmental Health Office, Local Authority Waste Disposal Service, or the sales point from which the product was originally purchased.

REM's Producer Registration Number is **WEE/BJ0066TW**

Guarantee

All REM products are supplied with a 3 Year Warranty from the date of purchase.

- *This Warranty Covers* any product defects arising from faulty materials or workmanship; or defects arising from transport damage. It is important to note that damages must be reported within 72 hours.
- *This Warranty Does Not Cover* any problems arising from damage caused by misuse, failure to install correctly, damage caused during 3rd party transportation and storage, or fair wear and tear.
- *This Warranty extends for a period of three years from date of purchase.* Customers must retain their receipt from the supplying REM Distributor as proof of purchase.
- *Throughout the first year of the warranty period* REM will, at its discretion, repair or replace defective products with both parts and labour covered under full warranty.
- *During the second and third year of the warranty period* REM will supply parts required for the repair free of charge but will not be responsible for any labour charges incurred to carry out the repair. These charges are the responsibility of the Customer.
- *REM will not be responsible for* any associated costs of refitting or reinstalling any products which have been replaced nor will it be responsible for any costs incurred arising from the non-availability of its products awaiting repair or replacement.
- *Should any problems arise with your REM product* please use the REM Support Link which is found at <http://www.remsupport.co.uk/>. The Customer Service Team can also be contacted at customerservice@rem.co.uk.
- *This three year warranty in no way affects your statutory rights* and is intended as an additional safeguard and benefit for buying and using REM products.

REM Returns Policy

All defects arising from faulty materials or poor workmanship; or defects arising from transport damage will be returned to REM at no cost to the customer.

Where REM agree to replace a product, the replacement item will be charged to the customer's account. The returned unit will be credited in full once it has been received back at REM. In cases where the reported fault cannot be found, no credit will not be authorised.

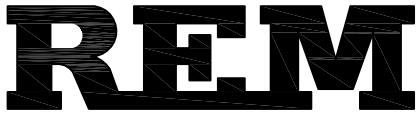
Unwanted goods, or items not meeting customer requirements; which are free from the defects listed above and in its original packaging will be considered for credit by a duly appointed representative of REM. A minimum charge of £60 will apply and will be communicated before the returns order is processed.

Product Registration

In order to validate your warranty REM request that you register each of your products with our service department. Please email customerservice@rem.co.uk and provide:

- Name
- Business Address
- Town/City
- Post Code
- Serial Number
- Date of Purchase

This information will be sent to your closest Service Engineer.



Declaration

Approved REM Service Engineers

<u>AREA</u>	<u>ENGINEER</u>	<u>TELEPHONE</u>
NATIONWIDE	SALON CARE LTD	Tel: 01256 353524
NORTH EAST ENGLAND	SAFETY FIRST	Andy Kelly Tel: 01724 846573
CUMBRIA	GORDON FISHER SHARPENING	Gordon Fisher Tel: 01253 738663
CUMBRIA	GORDON SINGLETON	Gordon Singleton Tel: 01229 834068
NORTH & EAST YORKSHIRE & NORTH HUMBERSIDE	SELBY SALON SERVICES	David John Tel: 01757 704477
WEST YORKSHIRE	GILTSHARP (BRADFORD)	Mike Ellis Tel: 01924 495997
WEST YORKSHIRE	HAIRDRESSING ELECTRICAL EQUIP.	Mick Brady Tel: 01132 120811
CHESHIRE, NORTH WALES, MERSEYSIDE, NORTH STAFFS	HAIRDRESSING EQUIPMENT SERVICES	Terry Parkes Tel: 01829 260164
CENTRAL	MULTICARE	Malcolm Tel: 01663 734151
EAST ANGLIA 580609	DAVE HUMPHREY MOBILE SERVICES	Dave / Will Humphrey Tel: 01502
ESSEX	ELECTRICAL SERVICES	Roy Tarbin Tel: 01787 477944
LONDON & HOME COUNTIES (SOUTH)	VANGUARD	Paul Hallam Tel: 0208 6604437
SOUTH EAST	WHY NOT FIX	Andy Davies Tel: 01303 891909
SOUTH EAST AND SOUTH COAST	DIRECT SALON MAINTENANCE	Richard Hallam Tel: 01243 542691
HAMPSHIRE	PROF HAIRDRYER SERVICES	Colin Hulme Tel: 02380 778093
HAMPSHIRE / WILTSHIRE	STUART PAYNE	Stuart Payne Tel: 02380 420445
HAMPSHIRE / DORSET	MIKE DAVIES	Mike Davies Tel: 01202 889366
WEST MIDLANDS, SOUTH STAFFS, DERBYSHIRE, SHROPSHIRE & HEREFORDSHIRE	MIDLAND DRYER SERVICES	David Kemper Tel: 01889 570369
SOUTH & CENTRAL WALES	LEWIS SALON SERVICES	Ian Lewis Tel: 01267 238862
CORNWALL	BILL MORRISON	Bill Morrison Tel: 01872 572350
SCOTLAND - SOUTH	RAZOR SHARP	Ray Smith Tel: 01292 289206
SCOTLAND - NORTH	GILTSHARP	John Allanach Tel: 01224 735420
NORTHERN IRELAND	SALON SUPPORT	Ian McDonald Tel: 028918 20617
IRELAND - CORK	GILTSHARP	John Tel: 00353 217333172
IRELAND - DUBLIN	MARK PEYTON SERVICE	Mark Peyton Tel: 00353 872624419

Please ensure that you discuss any queries with our technical staff:

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